

*Exclusively For You*



# REWARD ORDER FORM

Name : \_\_\_\_\_

Membership No. / NRIC : \_\_\_\_\_ / \_\_\_\_\_

Mailing Address : \_\_\_\_\_  
\_\_\_\_\_

Office Tel. No. / Fax : \_\_\_\_\_ / \_\_\_\_\_

Mobile No. / e mail address : \_\_\_\_\_ / \_\_\_\_\_

Date Order : \_\_\_\_\_ Signature : \_\_\_\_\_

No.	Catalogue Code	Product Description	Quantity	ZON Points
<b>TOTAL POINTS REDEEMED</b>				

Mail: **Public Relations Department**, No. 88, Jalan Ibrahim Sultan, Stulang Laut, P.O.Box 161, 80720 Johor Bahru, Johor, Malaysia.

Fax: **+607-221 5173** Email: [zoncommunity@zonhotel.com.my](mailto:zoncommunity@zonhotel.com.my)

*Date of collection will be forwarded within 2-3 weeks (working days). Courier charges are applicable for outside Johor delivery only. For those in Johor, collection is at The ZON Regency Hotel Johor Bahru. Should you require any further clarification please contact **Public Relations Dept** at **+607-221 9999 ext. 5204***



## **ZON COMMUNITY CARD PROGRAM**

### ***Gift Redemption Program***

#### **Terms & Conditions**

1. Only “ZON Community Card Program” card members with sufficient points are eligible for gift redemption.
2. Upon The ZON Regency Hotel by the sea Johor Bahru acceptance of the redemption order, it may not be cancelled. Redeemed items may not be returned or exchanged after 7 days from the date of redemption.
3. All gifts redemption items are subject to availability and on a first come first serve basis. The ZON Regency Hotel by the sea Johor Bahru reserves the right to adjust the point tiers of requirement as well as to cancel, change or substitute any redemption item of a similar value at any time without prior notice.
4. Redemption orders from members with insufficient points will not be processed. The ZON Regency Hotel by the sea Johor Bahru reserves the right to refuse the redemption of any item or recall the redeemed item if The ZON Regency Hotel by the sea has any reason to suspect that the points were fraudulently accumulated by the member or wrongly recorded.
5. The ZON Regency Hotel by the sea gives no representation or warranty with respect to any product / service featured in the Gift Redemption Catalogue. The ZON Regency Hotel by the sea gives no warranty with respect to the quality of the redeemed gifts or their suitability for any purpose. Where warranty is provided by the manufacturers, any inquiries, disputes or claims shall be forwarded directly to the manufacturers concerned.
6. Issuance of dining or hotel / resort gift vouchers does not constitute a reservation with the service establishment. The member is responsible for making all reservations and notifying the participating service establishment of the items they intend to redeem.
7. Redemption gift which consist of vouchers / certificates are valid for use until the date specified on the gift vouchers / certificates. All unused voucher / certificates shall, after the expiry date, be deemed null and void and will not be replaced. The use of the gift vouchers / certificates is subject to the Terms & Conditions contained therein and are valid for use only at participating establishment.
8. Gift vouchers / certificates of specific Ringgit value cannot be exchanged for cash whether in whole or in part. Where the value of goods and services which the “ZON Community Card Program” member wishes to use or redeem exceeds that of the vouchers / certificates, the member shall pay the difference to the participating establishment.
9. The “ZON Community Card Program” members are required to personally collect the gift redemption items after 2 weeks from the date that The ZON Regency Hotel by the sea received the redemption form. All unclaimed gifts after 2 months from request will be deemed as forfeited. Points will not be reinstated. It is the member’s responsibility to contact The ZON Regency Hotel by the sea Public Relations Department if the gift item has not been received after 1 month from request.
10. The ZON Regency Hotel by the sea is not responsible for any cancellation charges incurred for hotel / resort reservation cancellations by the “ZON Community Card Program” members.

### **Important :**

- A processing period of at least 2 weeks is required for all gift redemption items.
- Gift redemption items are subject to change without prior notice
- Accessories and props in the pictures are for illustration purposes only and are not available for redemption
- The ZON Regency Hotel by the sea reserves the right to replace items which are out of stock with similar items of equal value
- Colour of items may differ from pictures depending on stock availability
- All hotel / resort redemptions exclude transportation expenses
- *All "ZON Community Card Program" Points are valid for room bookings at the stated Corporate Rates given only. "ZON Community Card Program" points are not valid for any room bookings that lower than the Corporate Rates / discounted rates / complimentary rooms / special offer rates*